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| **Section Name:** | Bureau of Consumer Protection – Public Protection Division |
| **Section Description:** | The Bureau of Consumer Protection mediates and investigates consumer complaints. It takes legal action against companies that engage in unfair or deceptive business practices in cases where a lawsuit by the Attorney General serves the public interest and benefits the citizens of the Commonwealth. |
| **Contact Email Address:** | AEichelberger@attorneygeneral.gov |
| **Contact Phone Number:** | (717) 857-2106 |
| **Locations:** | Scranton, Philadelphia, Harrisburg, Pittsburgh |
| **Hours per week:** | 12+ |

**Intern Roles/Responsibilities:**

* Review and summarize consumer complaints;
* Review relevant documents and identify violations;
* Perform research into prior legal actions or violations by businesses using web sites, DOS, CLEAR, etc.;
* Create and maintain spreadsheets and compile data for investigative reports;
* Communicate with consumers and businesses;
* Accompany agents on outreach events;
* Attend hearings and court dates.

**Qualifications:**

* Must be enrolled and in good standing with an accredited college or university;
* Strong research and writing skills;

**Application Requirements:**

* Apply using our online application; <https://www.attorneygeneral.gov/the-office/employment/>
* Attach a resume, cover letter, writing sample (optional), and copies of transcripts for all colleges attended;
* If selected, applicants will be required to submit to a thorough records check.