

The image features a central blue oval containing the text "Business Analytics" in white, bold, italicized font. The oval is set against a background of white with several thin, light gray curved lines and dashed lines that create a sense of motion and depth. A thick black curved shape is positioned behind the blue oval, partially overlapping it.

# ***Business Analytics***

# Business Analytics

Data collection/Data mining

Experiment design

Data analysis

Decision analysis and modeling

Predictive analytics

Customer loyalty and selection programs

Marketing strategy development

Fraud detection

Applied statistics

Process optimization

Operations research/Management

Manufacturing design

Supply chain management

Information technology

Database management

Program/Project management

Consulting

Service analytics

Artificial intelligence

Behavioral analytics

Cyber security

# Business Analytics Employers

Retail, online retail

Software and technology

Telecommunications

Financial services and banking

Insurance

Manufacturing

Consumer products

Sports

Supply chain

Transportation

Consulting

Entertainment

Hospitality

Healthcare

Government/Public sector

Nonprofit organizations

# Business Analytics Strategies

Seek broad exposure to business principles while honing statistics and quantitative skills.

Gain relevant experience through an internship in an industry of interest.

Develop excellent information technology, database management, and programming skills.

Learn to use relevant software or tools such as Apache Hadoop, SQL, R, Python, and SPSS.

Earn industry certifications (e.g., SAS and Google).

Learn to work effectively on interdisciplinary teams and how to communicate data intensive information to colleagues.

Develop strong analytical skills and a logical approach to problem solving.

Get involved in campus organizations and seek leadership roles.

Conduct informational interviews with professionals to learn about various industries or functional areas.

Consider earning a master's degree to qualify for advanced opportunities.

Stay abreast of industry developments through professional societies and websites.

# Operations Management

## Operations research analysis:

- **Business strategy**
- **Facilities layout**
- **Inventory control**
- **Personnel scheduling**

## Production management:

- **Line supervision**
- **Manufacturing management**
- **Production planning**
- **Quality assurance**

## Materials management:

- **Purchasing/buying**
- **Traffic management**
- **Inventory management**

**Operations  
Management  
Employers**

**Manufacturers**

**Industrial  
organizations**

**Service organizations**

# Operations Management Strategies

Develop strong analytical skills and a logical approach to problem solving. Skills in budgeting and cost management are also important.

Take courses in logistics, statistics, or computer systems. This is a more technical side of management.

Learn to manage multiple situations and problems.

Be able to communicate effectively with different types of people in various functional areas.

Earn an MBA to reach the highest levels of operations management.

# Banking

**Commercial banking**

- **Retail/Consumer banking**

- **Credit analysis**

- **Lending**

- **Trust services**

- **Mortgage loans**

- **Branch management**

- **Operations**



# Banking Employers

**Banks**

- **Credit unions**

- **Savings and loan associations**

- **Financial services institutions**

- **Wholesale lenders**

- **Housing lenders**

- **Federal Reserve banks**

# Banking Strategies

**Build a solid background in business including marketing and accounting.**

- **Seek experience through part-time, summer, or internship positions in a bank.**

- **Develop strong interpersonal and communication skills in order to work well with a diverse clientele.**

# Insurance

Actuarial science

Risk management/Assessment

Loss management/Control

Underwriting

Asset management

Claims

•Sales

•Customer service

# Insurance Employers

Insurance firms

Insurance agents and  
brokers

- Professional, scientific, and  
technical consulting firms

- Government agencies

# Insurance Strategies

Take additional courses in mathematics and finance.

Complete an internship with an insurance agency to gain relevant experience.

Talk to professionals in the industry to learn more about claims, underwriting, and risk management. Many entry-level positions exist in these areas.

Initiative and sales ability are necessary to be a successful agent or broker.

Develop strong communication skills, as many positions require interaction with others and the ability to explain information clearly and concisely.

Take additional statistics classes to prepare for a career in actuary science. Prepare to take the first in a series of actuarial examinations.

# Management

Entry-level/Management-trainee

- Employee supervision

- Operations supervision

- Project management

- Team management

- Information management

- Middle management

- Top management

# Management Employers

Nearly every type of organization across industries offer management positions:

- Banks and financial institutions
- Retail stores
- Restaurants
- Hotels and other facilities
- Service providers
- Healthcare organizations
- Manufacturers
- Software and technology companies
- Educational institutions

•Local, state, and federal government

•Nonprofit organizations

•Self-employed

# Management Strategies

Be prepared to start in entry-level management trainee positions or corporate rotational training programs.

Gain related experience through internships or summer and part-time jobs.

Work at a retail store or restaurant; advance into an assistant manager position.

Get involved in student organizations and assume leadership roles.

Demonstrate a strong work ethic, integrity, and a sense of independence.

Take courses in a secondary specialty such as marketing or information systems to increase job opportunities.

Learn to communicate effectively with a wide variety of people and to work well on a team.

Develop strong problem solving skills.



# General Business Analytics Information

Business analytics is a rapidly expanding career field due to the growth of “big data.” The job outlook for “data scientists” is very strong because businesses have more access to data than ever before and that data requires analysis for decision making.

An undergraduate degree can be used in a variety of business settings if combined with relevant experience and skills. Plan to complete one or more internships in an industry or functional area of interest.

Some positions in business, such as sales and management, are open to any major. Seek experiences and build skills that will help you prepare for those jobs.

Earn an MBA or master’s degree in business analytics or related field to qualify for higher level opportunities. To prepare for graduate school, maintain a high grade point average and secure strong faculty recommendations.

Develop a solid background in information technology, software, and tools related to data mining, statistical analysis, and business process optimization. Earn relevant industry certifications to increase marketability.

Good communication skills are critical in order to communicate statistical information clearly to people who do not have technical backgrounds. Writing and presentation skills are also frequently used.

Get involved with campus organizations to build leadership and teamwork skills.

Conduct informational interviews with professionals in fields of interest to learn more about their work and to build a network of contacts. Join relevant professional associations.